

# We are looking for new teammates!

## This is us

Since 1999, KYON has globally redefined the state-of-the-art in veterinary orthopedics, successfully introducing total and partial joint implants, geometry modifying procedures, and trauma plating systems.

Based on our values *pioneering*, *progressing* and *partnering*, our goal is to inspire customers with commitment and innovative spirit and shape the future of veterinary medicine. The purpose at KYON is to improve the quality of life for companion animals by equipping veterinary professionals with leading-edge skills and tools. Would you like to actively support our team?

## Education & Clinical Support Manager (80-100%)

### Your team

- Your workplace is based in our office in Zurich city
- You work in a small international education team in close collaboration with the sales and marketing teams
- The mission of KYON education is to provide leading-edge skills to veterinary professionals

### Your mission

- You are responsible for the implementation of the KYON education strategy alongside our digital education offering
- You provide on-site clinical support to our customers (e.g. onboarding / adaption of new products)
- You coordinate and organize all KYON education courses in the KYON Zurich facility, in other countries and at congresses
- You support the course content and presentation creation for all courses together with our instructors and KOLs
- You proactively collaborate with the sales, marketing and customer service team to identify onboarding and retention needs

### Your personal development

- You will support and work closely with the Chief Medical Officer
- You support us actively with evolving, developing educating and maintaining the existing network of customers and clinics as well as establishing new customers relationships
- Due to our fortunate growth, opportunities for further personal development within KYON will be possible in the future

More about us  
KYON.CH

**KYON**

## Your skills and professional experience

- Background in medical device or veterinary industry, educational experience preferred
- Professionalism in customer interaction as well as a high customer orientation
- Structured and solution-orientated way of working, with the ability to handle multiple tasks at the time
- Flexibility, motivated, self-driven and a fast learner
- Team player with international orientation
- Willingness to travel up to 50%
- Solid computer skills, esp. Office 365
- Excellent written and verbal communication skills in English, additional language preferred
- Strong identification with KYON's purpose and value

## We offer you

- A diverse field of activity in a dynamic SME with a refreshing spirit
- Flat structures and fast decision-making
- An international environment, a young team that appreciates open, cooperative exchanges and supports each other
- The opportunity to take responsibility, help shaping and implementing solutions
- Conditions of employment in line with the market and opportunities for further personal development
- A workplace in the city of Zurich with good public transport connections

We are looking forward to receiving your informative application including a motivation letter per email to [patricia.kaelin@kyon.ch](mailto:patricia.kaelin@kyon.ch)



# KYON